



الجمعية العمانية للخدمات النفطية  
OMAN SOCIETY FOR PETROLEUM SERVICES

## Integrated Management Policy

### QUALITY POLICY

OPAL, a non-profit organization, constitutes of member companies from Oil and Gas sector in the Sultanate of Oman and strives to promote HR and HSE Standards and best practices in the industry through communication and certification services, membership administration and facilitation of training.

We recognise that our services at OPAL are important and beneficial to our Members (Customers), therefore we shall commit to:

- Conduct our business with due diligence.
- Provide qualified, trained and competent staff to deliver the objectives of the organization effectively.
- Ensure services of OPAL are delivered with reliability, accuracy and care.
- Meet timely delivery of expected outputs such as certifications from OPAL.
- Entail customer satisfaction on every committed service that we provide to our Members and other interested parties.
- Comply with all applicable statutory & regulatory legislation of the Sultanate of Oman and other relevant requirements.
- Ensure appropriate and adequate resources and organizational arrangements are provided so that required responsibilities are discharged effectively and efficiently.
- OPAL will communicate or share this policy with all Stakeholders and Interested parties.

We have set objectives and targets, which are monitored at senior management level, so as to ensure continual improvement.

Signature .....

Musallam Rashid Al Mandhari  
Chief Executive Officer  
Oman Society for Petroleum Services (OPAL)  
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Date: 03<sup>rd</sup> September 2018

Note: OPAL will review the above policy for adequacy and continuation in the management review meeting at least once a year.